

Notification Regarding Amendment of Tender Specifications

Tender Notification: CSO/19/SB: Tender for Spot Billing Activity dated 10.04.2009 due on 4.05.2009

Page No	Clause No	As per Tender Specifications	Amended Specifications
7	D-1 (2)	The meter reading, bill generation and bill distribution, shall be conducted sequentially in optimized routes, preferably as per distribution transformers (DT's). DT cycle-wise binders shall be prepared showing, DT cycle-wise customer's identification. DT wise customers list shall be prepared and the existing cycles shall be redefined and updated information shall be maintained.	Omitted
7	D-1 (3)	DTR readings (at the areas where spot billing assignments are running) will be collected and submitted on monthly basis as per the format given below by the agency.	Omitted
9	D-2(12)	Generating data for Bill Payment Machine	Omitted
11	F-3	Availability: The Spot Billing service is to be available at least 99.0% of the defined service delivery time. In case of failure, all damages fees will be as per the penalty defined in	Availability: The Spot Billing service is to be available at least 99.0% of the defined service delivery time excluding House Locked, non

		<p>Clause 0 below. Service unavailability resulting from loss of network availability shall not be included in service availability calculations unless the network availability loss is caused by any factors beyond the Spot Billing Agency's control, such as natural disasters, IP transit provider, however loss of availability due to end user's portion of the network failure shall not be exempted.</p>	<p>existing consumers, meter defective ,no meter , meter not accessible . In case of failure, all damages fees will be as per the penalty defined in Clause 0 below. Service unavailability resulting from loss of network availability shall not be included in service availability calculations unless the network availability loss is caused by any factors beyond the Spot Billing Agency's control, such as natural disasters, IP transit provider, however loss of availability due to end user's portion of the network failure shall not be exempted.</p>
13	G-1(7)	<p>The Manpower Matrix to be deployed is enclosed in Annexure – I.</p>	<p>The Manpower Matrix to be deployed is enclosed in Annexure – III.(Annexure uploaded)</p>
14	G-1(8)	<p>Incase of meter-readings, there will not be any exceptions like 'Door lock'. In such a case, the Agency is expected to report on a daily basis.</p>	<p>Incase of meter-readings, there will not be any exceptions like 'Door lock'. In such a case, the meter reader is expected to report on a daily basis to the agency. This will be subject to random surprise verification by Discoms.</p>
14	G-1(12)	<p>One of the main thrusts of Disocms is to detect and reduce Commercial losses in the company. Hence, the Assistance Engineer of the Discoms would be also</p>	<p>One of the main thrusts of Disocms is to detect and reduce Commercial losses in the</p>

		undertaking the exercise of reconciling the 'Energy Input' at each 33/11KV Feeder with the 'Energy Consumed' from that feeder by the LT consumers. Any major deviation between the two might be construed as meter-reading default on part of the Agency or theft/malpractice on part of the Consumers. In such a case, the Agency might be asked to furnish further details about the consumption pattern for a particular Feeder / Distribution Transformer. (The Feeder/ DT wise consumer list shall be provided by CSO)	company. Hence, the Assistance Engineer of the Discoms would be also undertaking the exercise of reconciling the 'Energy Input' at each 33/11KV Feeder with the 'Energy Consumed' from that feeder by the LT consumers. Any major deviation between the two might be construed as meter-reading default on part of the Agency or theft/malpractice on part of the Consumers
7	D-2 (3)	Data Entry of Billing advices received (Elaboration is required for this scope of activity)	Omitted
4	l-2	The Agency(s) need to submit five (3) printed copies (one original + 2 copies) of their Technical Proposal, and one copy of the financial proposal, in separate sealed envelopes (technical proposals in one sealed cover and the financial bid in a separate envelope). Both these sealed envelopes should be sealed together in a larger envelope.	The Agency(s) need to submit three (3) printed copies (one original + 2 copies) of their Technical Proposal, and one copy of the financial proposal, in separate sealed envelopes (technical proposals in one sealed cover and the financial bid in a separate envelope). Both these sealed envelopes should be sealed together in a larger envelope.
16	l-2	Earnest Money Deposit of 1% of the total value of the tender in shape of Demand Draft/ Pay Order/ Bank Guarantee in favour of NESCO Ltd., Payable on Bhubaneswar should be enclosed along with the offer. Format for EMD BG is enclosed in Annexure –II .Tender without EMD shall not be considered. Payment of	Earnest Money Deposit of 1% of the total value of the tender in shape of Demand Draft/ Pay Order/ Bank Guarantee in favour of NESCO Ltd., Payable on Bhubaneswar should be enclosed along with the offer. Format for EMD BG is

		Earnest Money by “Cheque” shall be not be accepted. EMD submitted in the shape of BG shall be valid for a period of 120 days from the date of opening of the price bid.	enclosed in Annexure –II .Tender without EMD shall not be considered. Payment of Earnest Money by “Cheque” shall be not be accepted. EMD submitted in the shape of BG shall be valid for a period of 120 days from the date of opening of the price bid. 1. EMD shall be submitted on the entire value of proposed order i.e Spot Billing for 24 months. 2. For computation of EMD meter replacement cost shall not be considered.
20	O-2	Please note that the above penalties are applicable for the first instance of default only. In case the Agency is found to be guilty of committing errors/deficiencies for a second time, then the penalties on the sample inspection will be extrapolated for the entire set of consumers allocated to that particular Agency.	Omitted
20	O (2)	In order to bring all unauthorized/hooking consumers into the billing folder and to motivate the agency, the agencies shall be paid Rs. 50/- per consumer (one time payment only) on detection and regularization of the Consumers in the billing fold.	In order to bring all unauthorized/hooking consumers into the billing folder and to motivate the agency, the agencies shall be paid Rs. 100/- per consumer (one time payment only) on detection and regularization of the Consumers in the billing fold.
20	O-(7) O-(8)	The company will be appointing another agency and/or may carry out technique sampling verification of its own. In case there is any error/unbiased data found more than the tolerance level, than the company reserves the right to reduce	The company will be appointing another agency and/or may carry out technique sampling verification of its own. In case there is any error/unbiased data found more than

	the fee per consumer by 50% on the total assignment value. The error toleration level shall be and the sample size shall be intimated to the agency.	the tolerance level, than the company reserves the right to reduce the fee per consumer by 50% on the total assignment value. For the purpose of reading and consumer status validation and quality check up, the sample size would be 10% of the total consumer under the assignment. The error toleration level shall be 5% of the sample size, i.e 10% of the total assignment consumers.
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D – 1. Proposed area of Work:

The proposed area of work together with the deliverables are further elaborated in the following sections.

The number of consumers to be covered under each Discom is as below.

Name of Discom	Name of Circle	Name of Division	No. of Consumer
NESCO	BALASORE	BED BALASORE	34752
		CED BALASORE	43594
		BTED BASTA	27745
		JED JALESWAR	35230
	BHADRAK	BNED BHADRAK	61167
		BSED BHADRAK	41969
		SED SORO	62033
	BARIPADA	BPED BARIPADA	60615
		UED UDALA	22411
		RED RAIRANGPUR	37981
JAJPUR	JAJPUR TOWN	20273	

		JAJPUR ROAD	19812
		KEONJHAR	53420
TOTAL			521002
WESCO	BURLA	SAMBALPUR	34981
		BARGARH	14705
		JHASUGURA	26883
		BARGARH WEST	10131
		SAMBALPUR EAST	21198
		DEOGARH	4587
	ROURKELA	ROURKELA	70503
		SUNDERGARH	7543
		RAJGANPUR	8876
	BOLANGIR	BOLANGIR	15619
		TITLAGIRH	11135
		KEED	12551
		KWED	4737
		SONEPUR	3315
		NAUPADA	7026
TOTAL			253790
SOUTHCO	BERHAMPUR	GANJAM NORTH	55549
		ASKA	84683
	BHANJANAGAR	BHANJANAGAR	67871
		PHULBANI	29625

RAYAGADA	RAYAGADA	41801
	GUNUPUR	21741
	PARLAKHEMUNDI	39323
BERHAMPUR CITY	BERHAMPUR I	60276
	BERHAMPUR II	52721
TOTAL		453590
GRAND TOTAL		12,28,382

In view of above amendments in Technical /Commercial specifications, the last date of submission of bids is extended upto 6.05.2009.

All other Terms and Conditions of the Tender Specifications remain unchanged.

By Order
Management